

# Cooking Class Policies

## Booking & Payment

A deposit, full payment, or ticket purchase is required to secure your event date and time.

All payments are non-refundable.

## Rescheduling & Cancellations

If you need to reschedule your event:

- More than 72 hours before the event: \$100 rescheduling fee plus any venue-imposed fees.
- Within 72 hours of the event: \$300 rescheduling fee plus any venue-imposed fees.

Venue cancellation and rescheduling policies vary. Any fees charged by the venue are the responsibility of the client.

If your group size decreases within 72 hours of the event, unused tickets will be converted into a gift card credit that never expires and can be used toward any Sidewalk Food Tour or Cooking Class in any of our cities.

No refunds or credits will be provided for guests who do not attend the event.

If Sidewalk Cooking Classes must cancel an event due to circumstances beyond our control, clients may choose either:

- A full refund, or
- Rescheduling to a future date.

## Event Timing

Cooking classes and competitions are typically scheduled for approximately two hours unless otherwise noted.

Guests may not arrive more than 15 minutes before the scheduled start time unless approved in advance.

Groups that remain in the venue beyond their reserved time may be charged an overage fee of \$300 per additional hour.

If a group arrives late, the event will still end at the scheduled time unless venue availability permits an extension. Additional venue time will be billed at \$300 per hour, prorated as needed.

## **Venue Policies**

Venue policies vary by location.

Some venues allow guests to bring their own alcohol (BYOB), while others require alcohol service to be handled by a licensed bartender. Any required bartender fees will be communicated before the event.

Outside catered food is not permitted unless approved in advance.

Sidewalk Cooking Classes is not responsible for delayed or failed deliveries, including alcohol, catering, decorations, flowers, or other event-related items delivered by third parties.

## **Alcohol**

Guests are expected to consume alcohol responsibly.

We reserve the right, along with our venue partners, to refuse alcohol service to any intoxicated or disruptive guest.

The client is responsible for the conduct of all guests attending the event.

If requested and permitted by the venue, Sidewalk Cooking Classes may purchase and transport alcohol for an event. A 15% service fee will be added to the alcohol cost.

## **Menu, Venue & Staffing Changes**

Occasionally, circumstances require adjustments to event details.

Sidewalk Cooking Classes reserves the right to substitute chefs, assistants, menu items, ingredients, or venues with comparable alternatives due to availability, emergencies, supply shortages, or other circumstances beyond our control.

## **Dietary Restrictions & Allergies**

Please notify us of any dietary restrictions or food allergies prior to the event.

While we make reasonable efforts to accommodate dietary needs, we cannot guarantee an allergen-free environment and are not responsible for allergic reactions or food-related issues.

## **Assumption of Risk**

Participation in cooking classes and cooking competitions involves inherent risks, including cuts, burns, slips and falls, allergic reactions, and injuries related to kitchen equipment.

By participating, guests voluntarily assume these risks.

Except in cases of gross negligence or willful misconduct, Sidewalk Cooking Classes, its staff, chefs, contractors, and venue partners are not responsible for injuries, illnesses, accidents, theft, loss of property, or damages arising from participation in the event.

## **Property Damage**

Clients are responsible for any damage caused by members of their group to the venue, equipment, furniture, or property.

Any repair, replacement, cleaning, or penalty fees assessed by the venue may be charged to the client.

## **Photography & Video**

Unless otherwise requested in writing before the event, Sidewalk Cooking Classes may use photographs and videos taken during the event for marketing, promotional, website, and social media purposes.

## **Force Majeure**

Sidewalk Cooking Classes is not responsible for delays, interruptions, modifications, or cancellations caused by events beyond our reasonable control, including severe weather, natural disasters, government restrictions, transportation disruptions, utility outages, labor shortages, public health emergencies, or venue-related emergencies.